



## ACHIEVING PRIDE-IN-MAINTENANCE

### **On-Site Training Opportunities**

*Put TMEII's expertise in maintenance and reliability training to work in your organization*

*TMEII is a results-oriented resource and provider of maintenance and reliability initiatives. You can benefit from our experience of presenting hundreds of on-site training and consulting sessions for large and small companies world-wide.*

Contact Pete Peters at  
919-270-1173 or  
[Pete@PRIDE-in-Maintenance.com](mailto:Pete@PRIDE-in-Maintenance.com)  
for more information!



### **100% Guarantee**

*A complete refund is provided if you cannot achieve a 10 to 1 return on investment from this training.*

*Ralph W. Peters*  
President, TMEII

### **A Positive and Proven Approach:**

Our **PRIDE-in-Maintenance** sessions with your craft workforce begin only after we have a clear understanding your current improvement goals, your current challenges and your past successes. To do this, we perform the two-day version of our Scoreboard for Maintenance Excellence assessment at your site. We then take the following key steps to help your craft workforce become a valuable source of new ideas and attitudes.

1. Develop your results from the Scoreboard for Maintenance Excellence Assessment.
2. Develop your **PRIDE-in-Maintenance** session materials. Gain your approval of materials and your commitment to begin.
3. **PRIDE-in-Maintenance** sessions for the craft workforce sharing goals/ key challenges (1 Hr)
4. **PRIDE in Maintenance** team exercises with craft workforce focused on your key challenges.(1 Hr)
5. Teams present recommendations. Presentations from each team are videotaped and a summary of all team recommendations prepared.
6. Client reviews assessment results, crafts team recommendations and determines their strategic, tactical, operation and 'Do It Now' commitments.
7. Implementation support provided from The Maintenance Excellence Institute International only as needed.
8. Continue with Continuous Reliability Improvement (CRI) and chartered cross functional teams as a possible next step.
9. Measure and validate results.

### **TMEII CONTACTS:**

Pete at 919-270-1173 ([Pete@PRIDE-in-Maintenance.com](mailto:Pete@PRIDE-in-Maintenance.com)) or  
Anne at 919-896-5368 ([Anne@PRIDE-in-Maintenance.com](mailto:Anne@PRIDE-in-Maintenance.com))  
to coordinate a custom in-house session.

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## Introduction

Your craft work force can be a valuable source of new ideas and positive reinforcement during your journey toward maintenance excellence. Our **PRIDE-in-Maintenance** sessions were developed to help you gain greater value from your craft labor resources.

Your improvement strategy must include all maintenance resources, equipment and facility assets as well as the crafts people and equipment operators. It must also include MRO parts and material assets, maintenance informational assets and the added value resource of synergistic team-based processes. Maintenance Leaders and Top Leaders must support their most important maintenance resource of all, the crafts workforce with Continuous Reliability Improvement of all resources.



Our vision is to help achieve **PRIDE-in-Maintenance** from within the craft workforce and their maintenance leaders. And it is also to have top leaders realize the true value of their total maintenance operation and then take positive action to support the maintenance leaders and their craft workforce.

The Maintenance Excellence Institute International provides a wide range of consulting with our Maintenance Excellence Services, Operational Services and Training for Maintenance Excellence. We support all types of maintenance operations. But the bottom line is that **PRIDE-in-Maintenance** within your craft workforce is the basic foundation for your success and building long term maintenance excellence. Our proven approach for helping your organization gain more cooperation, greater commitment and increased value from your craft workforce is presented here. We encourage you to contact us and find out how we can help during your journey toward maintenance excellence with **PRIDE-in-Maintenance**.

*Ralph W. 'Pete' Peters*

## Maintenance as a Business:

We also help your crafts people and their leaders understand their contribution to greater profit and service and challenge them to do each job as if they owned the company. All **PRIDE-in-Maintenance** materials are customized to your type of operation whether the goal is for maximizing either profit or service or both.

Your review and approval occurs for all client-specific materials we develop prior to presentation. Session materials including participant handouts, case studies and additional maintenance excellence references are provided to each attendee. Each session is a maximum of 25 participants to allow for three teams of eight crafts people across typical craft functions. All team presentations are videotaped and each client receives reproduction rights for future use of their **PRIDE-in-Maintenance** video and all custom materials prepared for their session.

## Gain Support of "Craft Workforce":

Without support from the craft workforce achieving maintenance excellence can be extremely difficult. Our **PRIDE-in-Maintenance** sessions were developed specifically for the crafts workforce and other maintenance support staff. They serve as a means to gain craft level support, to achieve better understanding and greater cooperation for current and future maintenance improvement initiatives.

We provide very positive reinforcement to the crafts worker that their job is important and their ideas will be welcomed. Because they perform such a mission essential role in the success of their respective organizations, it emphasizes the need for their positive input, ideas and active participation.

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# ACHIEVING PRIDE-IN-MAINTENANCE

## Positive Reinforcement:

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## Profit Centered Maintenance:

**PRIDE-in-Maintenance** helps instill a philosophy of profit-centered maintenance into the thinking and attitudes of each participant. For public service operations it is about maximizing customer-service. We help you support internal teamwork and to eliminate the fear of changing the status quo. We help you enhance the importance of your most valuable, the crafts person.

## Measure Value of Your Investment:

The measured value of training often seems difficult. Our process enhances **PRIDE-in-Maintenance** as the foundation and provides these three key deliverables to validate action plans.

- The Scoreboard for Maintenance Excellence for Maximizing Overall Best Practices
- The CMMS Benchmarking System for Optimizing Your IT Investment
- The Maintenance Excellence Index for Validating Bottom-Line Results

Scarce resources are a terrible thing to waste. So take action now to consider investing in all of your most valuable maintenance resources and as you choose so let it be.

## Why PRIDE-in-Maintenance?

We believe that Maintenance Excellence begins with **PRIDE-in-Maintenance**. It is important to have people at all levels with **PRIDE-in-Maintenance**--- People Really Interested in Developing Excellence in Maintenance. Our domain name; [www.Pride-in-Maintenance.com](http://www.Pride-in-Maintenance.com) reflects our belief about the important of maintenance, the value of maintenance people and the work they do and how we must change attitudes about the profession of maintenance. Our **PRIDE-in-Maintenance** sessions help you to gain people with greater **PRIDE-in-Maintenance**. They will be your own crafts people who can add greater value to your maintenance operation by sharing their ideas and being a vital part of helping you implement today's proven best practices for maintenance excellence.

## We Personally Guarantee This TrueWorkShop™!

We will give you the firepower and knowledge needed to implement a successful PM program, to use the Predictive Maintenance and Conditioned-Based maintenance technologies that apply to your operation. We will reinforce your current maintenance needs to the top leaders in your organization. We will help you be "the maintenance messenger" to get action from Top Leaders.

We can personally help you make a difference in the total operations success of your organization after you attend this event! Top Leaders must clearly understand your needs and the consequences of gambling with maintenance costs and a bad PM and PdM program.



# ACHIEVING PRIDE-IN-MAINTENANCE

## Your Instructor and Coach



**Ralph W. (Pete) Peters** the Founder/President of The Maintenance Excellence Institute International is your primary instructor. His experience of over 40 years has included being a manufacturing plant manager at two sites; director of facilities management. He has had extensive maintenance experience within the US Army beginning in Vietnam (1970) and with the US Army Corps of Engineers building what is now called, the National Highway. He consults and provides maintenance best practice training in over 30 countries, written maintenance chapters in four books as well as a book on [Maximizing the Value of Your CMMS](#). In 2006, he wrote and published [Maintenance Benchmarking & Best Practices](#) for McGraw-Hill's professional book division. In 2015 he completed [Reliable Maintenance Planning, Estimating and Scheduling](#) for Elsevier's Gulf Publishing Division. Pete's positive approach and his experience from consulting, allows him to be an excellent coach for today's top leaders, maintenance leaders and craft leaders. His worldwide **PRIDE-in-Maintenance** initiative will be highlighted in his next book with key topics from this universal book included in all of his worldwide [TrueWorkShops™](#).

## Training is Not Over When it's Over!

Your company will benefit most if you attend with a 3 or 4 person company team which will work together. You return to your organization with the new knowledge and team support for PM and PdM along with your new plans for reliability and maintenance excellence. We invite your Top Leaders, Maintenance Leaders and Craft Leaders to attend as a team. The workshop **"is definitely not over when it's over."** **Yogi Berra once said, "It ain't over until it's over!"**

Your session is [definitely not over when it's over!](#) Following completion of this [TrueWorkShop™](#) a personalized follow-up will be scheduled for each attending organization. Our one-on-one coaching is to help you apply the key topics and to implement your plan of action. Implementation is your key to results and we want to help you make that happen!



## Even in Good Economic Times Maintenance is Forever!

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