



EFFECTIVE MAINTENANCE LEADERSHIP FOR IMPROVING CRAFT PRODUCTIVITY

**Effective Leadership Will Improve Overall Craft Effectiveness!
Are You a Manager or a Leader...or Maybe Both?**

On-Site Training Opportunities

Put TMEII's expertise in maintenance and reliability training to work in your organization

TMEII is a results-oriented resource and provider of maintenance and reliability initiatives. You can benefit from our experience of presenting hundreds of on-site training and consulting sessions for large and small companies world-wide.

Contact Pete Peters at 919-270-1173 or Pete@PRIDE-in-Maintenance.com for more information!



100% Guarantee

A complete refund is provided if you cannot achieve a 10 to 1 return on investment from this training.

Ralph W. Peters

Maintenance is extremely challenging! Can I become a true maintenance leader?

Am I viewed as maintaining the status quo and a take-over target for outsourcing?

What can I do to improve wrench time, performance & quality of repairs; overall craft productivity?

This TrueWorkShop™ Answers these Important Questions and Much More

This is a **TrueWorkShop™** to help maintenance leaders at all levels. It is for direct supervisors of contractor staff and for those who manage contract maintenance. Pete Peters, your instructor/coach, has seen the good, bad and really ugly side of maintenance practices around the world. He has seen and used leadership best practices from his plant management and US Army experience.

Even in Good Economic Times Maintenance is Forever!

TMEII CONTACTS:

Pete at 919-270-1173 (Pete@PRIDE-in-Maintenance.com) or
Anne at 919-896-5368 (Anne@PRIDE-in-Maintenance.com)
to coordinate a custom in-house session.

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What is a TrueWorkShop™?

The Maintenance Excellence Institute believes principles and practices covered in this training can be taken back and put into practices for a true return on investment. A **TrueWorkShop™** requires active participation and work. There is pre-course work and extensive practical exercises on key topics, extensive idea sharing and instructor's case studies from over 300 plant and facility sites. We also provide each attendee with today's most comprehensive benchmarking tool; The Scoreboard for Maintenance Excellence to complete prior to start date. Your final task will be developing a plan of action for applying back within your organization.

Benefits and Value

We personally guarantee this TrueWorkShop™! We will help bring to you the firepower and knowledge you need to reinforce your current maintenance needs! We will help you be the true leader of a contracted work force or to be a better manager of contractors. We can personally help you make a difference in the total operations success of your organization by attending this event! Top Leaders must clearly understand the consequences of gambling with contractor maintenance costs.

Who Should Attend:

- Facility Managers
- Future Maintenance Leaders
- Maintenance Coordinators
- Maintenance & Plant Engineers
- Maintenance Foremen
- Maintenance Managers
- Maintenance Supervisors
- Maintenance Planners
- Engineering Managers
- Craft Lead People
- Plant Directors
- Property Managers
- Storeroom Managers

Valuable Lessons from the Real World:

You must develop leadership skills from experience down in the maintenance trenches. This **TrueWorkShop™** is another one developed as result of consulting projects. Your instructor has seen the need for leadership training and the PRIDE-in-Maintenance spirit in many operations. Unfortunately, more and more maintenance managers are becoming *victims of outsourcing*. There is a desperate need for continuous leadership training with shop floor application. This **TrueWorkShop™** is about building leadership skills and creating a strong team of crafts people with greater PRIDE-in-Maintenance, more accountable for reliability, productivity and customer-service.

Effective Maintenance Leadership for improving Craft Productivity: Topics and Deliverables

This work shop covers topics listed and provides three very important deliverables all in easy to use Excel format.

1. **The Scoreboard for Maintenance Excellence** (Enables each attendee to benchmark their current operation against today's best practices)
2. **The CMMS Benchmarking System** (benchmarking to gain maximum value from your CMMS)
3. **The Maintenance Excellence Index** (A powerful measurement process to validate shop level and craft productivity improvements)

Take An Important First Step:

This training process, like our book, is for the public and private sector. It will help provide important steps toward improving the maintenance process and the business of maintenance in your operation.

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On-site TrueWorkShops™ are customized to meet your specific goals and objectives. Below is a sample outline which can be modified as needed to ensure the results you are looking for.

Effective Maintenance Leadership for Craft Productivity

- Introductions and participants share their Top 5 Areas for improvement
- Today's maintenance challenges
- Maintenance around the World
- True leaders have basic best practices in place.
- Understanding craft productivity (OCE) versus asset productivity (OEE)

Leadership and the Maintenance Culture

- Reliability and maintenance Excellence Model & Leadership
- What we mean by maintenance leadership
- The vision-mission-values
- Designing an organization to support the vision-mission-value
- Difference between management and leadership
- Case study examples

Leadership Elements: Developing Individuals

- Empowering the maintenance leader
- Developing your Maintenance Excellence Index
- Benchmarking: Using The Scoreboard for Maintenance Excellence to define "where you are now"
- Setting Expectations and Standards
- Coaching & Feedback: How to be a Winning Coach.
- Three Types of Motivation: Fear, Incentive & Attitude
- Goal Setting and Your Personal Improvement Plan

The Craft Workforce: Building Team Spirit and PRIDE-in-Maintenance

- Develop People Really Interested in Developing Excellence in Maintenance

- Why does teamwork work? True leaders know!
- How to improve communications
- Leaders manage and lead continuous reliability improvement
- Craft skills development of your people assets
- Problem solving and solution implementation; Leaders follow up and implement!
- Why true PRIDE-in-Maintenance must begin at the crafts level supported by a true leader!

Leadership Strategies for Reliability and Maintenance Excellence

- The benefits of a reliability and maintenance excellence culture
- Preventive and predictive maintenance
- Planning and scheduling for proactive maintenance
- Do not forget the value of a maintenance storeroom
- Reliability centered maintenance RCM)
- The best of Total Productive Maintenance (TPM)
- Continuous Reliability Improvement: How to go well beyond RCM and TPM

Leaders Understand the Role of Information Technology

- Maximize the value of computer maintenance management systems
- Planning and scheduling systems for project management
- Predictive maintenance and condition based monitoring
- Inventory control materials management
- Maximizing information from process systems

Summary and Attendee Plan of Action Presentations

Understanding of the True Value of Maintenance:

Regardless of the type of operation, Top Leaders must understand the "true value of maintenance."

Maintenance Leaders must develop and nurture an organizational culture that clearly supports long-term continuous maintenance improvement.

Training for Maintenance Excellence supports our belief in the basics and building upon basic best practices as the foundation for advanced maintenance practices that achieve reliability and maintenance excellence.

We Personally Guarantee This TrueWorkShop™!

We will give you the firepower and knowledge needed to implement a successful PM program, to use the Predictive Maintenance and Conditioned-Based maintenance technologies that apply to your operation. We will reinforce your current maintenance needs to the top leaders in your organization. We will help you be "the maintenance messenger" to get action from Top Leaders.

We can personally help you make a difference in the total operations success of your organization after you attend this event! Top Leaders must clearly understand your needs and the consequences of gambling with maintenance costs and a bad PM and PdM program.

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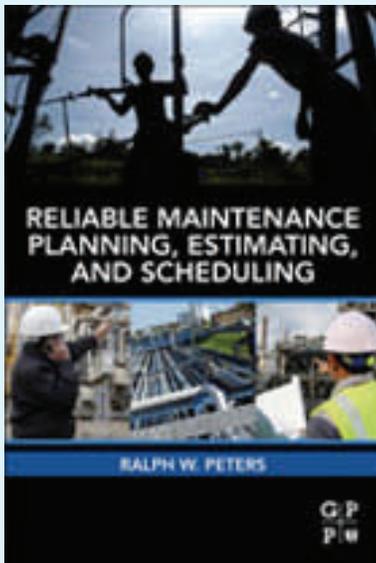
Your Instructor and Coach



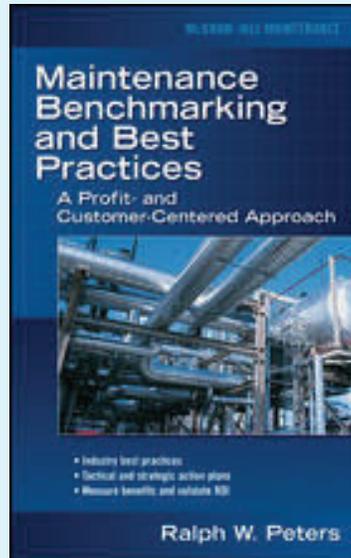
Ralph W. (Pete) Peters the Founder/President of The Maintenance Excellence Institute International is your primary instructor. His experience of over 40 years has included being a manufacturing plant manager at two sites; director of facilities management. He has had extensive maintenance experience within the US Army beginning in Vietnam (1970) and with the US Army Corps of Engineers building what is now called, the National Highway. He consults and provides maintenance best practice training in over 30 countries, written maintenance chapters in four books as well as a book on *Maximizing the Value of Your CMMS*. In 2006, he wrote and published *Maintenance Benchmarking & Best Practices* for McGraw-Hill's professional book division. In 2015 he completed Reliable Maintenance Planning, Estimating and Scheduling for Elsevier's Gulf Publishing Division. Pete's positive approach and his experience from consulting, allows him to be an excellent coach for today's top leaders, maintenance leaders and craft leaders. His worldwide **PRIDE-in-Maintenance** initiative will be highlighted in his next book with key topics from this universal book included in all of his worldwide **TrueWorkShops™**.

Extensive Knowledge base of References to Take Home:

This workshop is based on Pete's two books:



Reliable Maintenance Planning, Estimating and Scheduling



Maintenance Benchmarking and Best Practices

TMEII provides more electronic references for all TrueWorkShops™ than any other series of courses now being offered from around the world.

Each attendee will receive e-book copies of these two major books plus many, many more valuable topic references on CD. The electronic versions are included to allow easy application and duplication of all course materials. Attendees receive all PowerPoint's used and "one of the largest Maintenance, Reliability and MRO Materials Management Glossary" currently available.

TMEII believes in providing each attendee an extensive knowledge base to support professional development well beyond actual class time.

Training is Not Over When it's Over!

Your company will benefit most if you attend with a 3 or 4 person company team which will work together. You return to your organization with the new knowledge and team support for PM and PdM along with your new plans for reliability and maintenance excellence. We invite your Top Leaders, Maintenance Leaders and Craft Leaders to attend as a team. The workshop **"is definitely not over when it's over."** **Yogi Berra once said, "It ain't over until it's over!"**

Your session is definitely not over when it's over! Following completion of this **TrueWorkShop™** a personalized follow-up will be scheduled for each attending organization. Our one-on-one coaching is to help you apply the key topics and to implement your plan of action. Implementation is your key to results and we want to help you make that happen!



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